

LAMPIRAN I**Pra Survey Penelitian Skripsi****“Pengaruh Kualitas Layanan dan Harga Terhadap Kepuasan Pelanggan
Pada PT. JNE Cabang Kawalayaan Kota Bandung”.**

Assalamualaikum Wr.Wb.

Dalam rangka penulisan skripsi sebagai syarat wajib siding akhir perkuliahan untuk mendapatkan gelar S1 di Universitas Sangga Buana YPKP Bandung, dengan ini saya :

Nama : Ghina Mardhiyah

Program Studi : S1 Manajemen

NPM : 1111161187

Fakultas : Ekonomi

Memohon partisipasi kepada saudara/I untuk mengisi Pra Survey penelitian ini. Diharapkan penelitian ini dapat bermanfaat bagi semua pihak (Akademis, Praktisi, Konsumen dan Pihak JNE Express).

Peneliti berharap saudara/I mengisi Pra Survey dengan baik dan sejujur-jujurnya. Atas kesediaannya, saya ucapkan terimakasih.

Wassalamualaikum Wr.Wb.

Mengetahui,

Hormat Saya,

Ghina Mardhiyah

IDENTITAS RESPONDEN

1. Nama Lengkap :
2. No Telepon :
3. Umur :
4. Jenis Kelamin :
5. Pendidikan terakhir :
6. Pekerjaan :

Pilihlah jawaban secara teliti dan sebenar-benarnya. Jawablah pertanyaan dengan pilihan **YA** atau **TIDAK**.

Kualitas Layanan

No.	Pertanyaan	Jawaban	
		Ya	Tidak
1.	Apakah pegawai JNE mempergunakan seragam?		
2.	Apakah pegawai JNE berpakaian dengan rapih?		
3.	Apakah pegawai JNE memperlakukan anda dengan ramah?		
4.	Apakah pegawai JNE menanggapi keluhan anda dengan cepat?		
5.	Apakah pegawai JNE dapat menjawab pertanyaan anda dengan baik?		
6.	Apakah pegawai JNE memberikan informasi paket dengan cepat dan tanggap?		
7.	Apakah paket pengiriman sampai dengan waktu yang janjikan?		
8.	Apakah resi dari paket anda bisa terlacak dengan baik ?		

9.	Apakah ketika anda menerima paket dalam keadaan baik?		
10.	Apakah pernah ketika anda menerima paket dalam keadaan tertukar?		

Harga

No	Pernyataan	Jawaban	
		Ya	Tidak
1.	Harga pengiriman di JNE bersaing dengan pesaing lain.		
2.	JNE menerapkan pilihan harga yang variasi.		
3.	Pembayaran pengiriman di JNE mudah.		
4.	JNE menerapkan potongan harga atau discount.		
5.	JNE menerapkan harga yang transparan.		

Kepuasan Pelanggan

No.	Pertanyaan	Jawaban	
		Ya	Tidak
1.	Apakah anda merasa puas dengan informasi yang diberikan pegawai JNE?		
2.	Apakah anda merasa puas dengan Layanan perusahaan JNE dan ingin menggunakan jasa ini dilain waktu?		
3.	Apakah anda bersedia merekomendasikan kepada orang lain tentang kepuasan menggunakan jasa kirim JNE?		
4.	Apakah selain JNE anda menggunakan jasa kirim lain?		
5.	Apakah anda bersedia tidak berpaling menggunakan jasa kirim JNE?		

LAMPIRAN II

Kuesioner Penelitian Skripsi

“Pengaruh Kualitas Layanan dan Harga Terhadap Kepuasan Pelanggan PT. JNE Cabang Kawalayaan Kota Bandung”.

Assalamualaikum Wr.Wb.

Dalam rangka penulisan skripsi sebagai syarat wajib sidang akhir perkuliahan untuk mendapatkan gelar S1 di Universitas Sangga Buana YPKP Bandung, dengan ini saya :

Nama : Ghina Mardhiyah

Program Studi : S1 Manajemen

NPM : 1111161187

Fakultas : Ekonomi

Memohon partisipasi kepada saudara/I untuk mengisi kuesioner penelitian ini. Diharapkan penelitian ini dapat bermanfaat bagi semua pihak (Akademis, Praktisi, Konsumen dan Pihak JNE Express).

Peneliti berharap saudara/I mengisi kuesioner dengan baik dan sejujur-jujurnya. Atas kesediaannya, saya ucapkan terimakasih.

Wassalamualaikum Wr.Wb.

Mengetahui,

Hormat Saya,

Ghina Mardhiyah

IDENTITAS RESPONDEN

- Jenis Kelamin :

Laki-laki

Perempuan

- Usia :

Dibawah 25 Tahun

25-30 Tahun

30-35 Tahun

35-40 Tahun

40-45 Tahun

Diatas 45 Tahun

- Pendidikan terakhir :

SMP

SMA

Diploma

S1

S2

S3

- Pekerjaan :

Pegawai swasta

ASN

Pegawai BUMN

Profesi

Pengusaha

Lainnya

7. Pendapatan :

Dibawah 5 Juta

5 - 10 Juta

10-15 Juta

15-20 Juta

Diatas 20 Juta

Pilihlah jawaban secara teliti dan sebenar-benarnya. Berilah tanda (X) pada jawaban anda.

Petunjuk Pengisian

Bobot Nilai

Sangat Setuju	(SS)	= 5
Setuju	(S)	= 4
Kurang Setuju	(KS)	= 3
Tidak Setuju	(TS)	= 2
Sangat Tidak Setuju	(STS)	= 1

Kualitas Layanan

"Jawablah pertanyaan berikut dengan sebenar-benarnya."

No.	Pernyataan	Jawaban				
		SS	S	KS	TS	STS
1.	Pegawai JNE mempergunakan seragam dalam bekerja.					
2.	JNE mempunyai fasilitas track and trace (pelacakan proses pengiriman barang).					
3.	Pegawai JNE memperlakukan konsumen dengan ramah.					
4.	Pegawai JNE cepat dalam merespon keluhan anda.					
5.	Pegawai JNE memberikan informasi paket dengan cepat.					

6.	Pegawai JNE mendengarkan keluhan konsumen dengan baik					
7.	Pegawai JNE mengatasi keluhan konsumen dengan cepat dan tanggap					
8.	Pengiriman paket sampai dengan waktu yang janjikan.					
9.	Resi dari paket anda bisa terlacak dengan baik					
10.	Konsumen selalu menerima paket dalam keadaan baik					
11.	Pegawai JNE meyakinkan konsumen bahwa paket sampai sesuai waktu yang dijanjikan.					
12.	Pegawai JNE menawarkan packing di tempat saat konsumen belum melakukan packing barang.					
13.	Pegawai JNE input resi tanpa kesalahan dan pengecekan barang dengan teliti.					

Harga

No.	Pernyataan	Jawaban				
		SS	S	KS	TS	STS
1.	JNE menetapkan harga yang sama sesuai pasar jasa pengiriman					
2.	JNE menerapkan harga yang transparan.					
3.	Pembayaran JNE dilakukan dengan mudah					
4.	JNE menerapkan harga standar dengan pesaing.					
5.	JNE Menerapkan potongan harga atau discount					
6.	JNE menerapkan harga yang bervariasi					

Kepuasan Pelanggan

No.	Pernyataan	Jawaban				
		SS	S	KS	TS	STS
1.	Anda bersedia menjadi pelanggan tetap di JNE					
2.	Anda bersedia memakai jasa kirim JNE Kembali					
3.	Anda bersedia memakai produk terbaru JNE					
4.	Anda bersedia merekomendasikan produk atau jasa JNE kepada kerabat.					
5.	Anda berbagi pengalaman baik setelah menggunakan jasa kirim JNE					
6.	Anda merasa puas dengan harga yang murah di JNE					
7.	Anda bersedia memberikan kritik yang membangun kepada jasa kirim JNE					
8.	Anda bersedia memberi saran terbaik untuk jasa kirim JNE					

LAMPIRAN III

Hasil Uji Analisis Analisis Data Menggunakan SPSS 26

Uji Validitas X1 Kualitas Layanan

NEW FILE.
 DATASET NAME DataSet1 WINDOW=FRONT.
 CORRELATIONS
 /VARIABLES=X1.1 X1.2 X1.3 X1.4 X1.5 X1.6 X1.7 X1.8 X1.9 X1.10 X1.11
 X1.12 X1.13 X1
 /PRINT=TWOTAIL NOSIG
 /MISSING=PAIRWISE.

Correlations Notes

Output Created		21-NOV-2020 00:37:21
Comments		
Input	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	89
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics for each pair of variables are based on all the cases with valid data for that pair.

Syntax		CORRELATIONS /VARIABLES=X1.1 X1.2 X1.3 X1.4 X1.5 X1.6 X1.7 X1.8 X1.9 X1.10 X1.11 X1.12 X1.13 X1 /PRINT=TWOTAIL NOSIG /MISSING=PAIRWISE.
Resources	Processor Time	00:00:00,08
	Elapsed Time	00:00:00,09

[DataSet1]

Correlations

		X1.1	X1.2	X1.3	X1.4	X1.5	X1.6	X1.7	X1.9	X1.11	X1.13	X1
X1.1	Pearson Correlation	1	.764**	.647**	.554**	.473**	.547**	.527*	.527*	.577**	.701**	.813**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	89	89	89	89	89	89	89	89	89	89	89
X1.2	Pearson Correlation	.764*	1	.626**	.559**	.516**	.592**	.569*	.569*	.615**	.533**	.815**

X1.13	Pearson Correlation	.701*	.533**	.486**	.365**	.339**	.463**	.570*	.570*	.499**	1	.720**
	Sig. (2-tailed)	.000	.000	.000	.000	.001	.000	.000	.000	.000		.000
	N	89	89	89	89	89	89	89	89	89	89	89
X1	Pearson Correlation	.813*	.815**	.804**	.770**	.717**	.756**	.845*	.845*	.802**	.720**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	
	N	89	89	89	89	89	89	89	89	89	89	89

** . Correlation is significant at the 0.01 level (2-tailed).

```
SAVE OUTFILE='C:\Users\NURUL\Documents\SKRIPSI GHINA\data spss,
msi skripsi terbaru real file '+
'terfix\INPUT UJI VALIDITAS X2 GHINA.sav'
/COMPRESSED.
```

Uji Validitas X2 Harga

NEW FILE.

DATASET NAME DataSet1 WINDOW=FRONT.

GET

```
FILE='C:\Users\NURUL\Documents\SKRIPSI GHINA\data spss, msi skripsi
terbaru real file terfix\INPUT UJI VALIDITAS X1 GHINA.sav'.
```

DATASET NAME DataSet2 WINDOW=FRONT.

DATASET ACTIVATE DataSet1.

```

DATASET CLOSE DataSet2.
CORRELATIONS
/VARIABLES=X2.1 X2.2 X2.3 X2.4 X2.5 X2.6 X2
/PRINT=TWOTAIL NOSIG
/MISSING=PAIRWISE.

```

Correlations

Notes		
Output Created		21-NOV-2020 00:47:25
Comments		
Input	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	89
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics for each pair of variables are based on all the cases with valid data for that pair.
Syntax		CORRELATIONS /VARIABLES=X2.1 X2.2 X2.3 X2.4 X2.5 X2.6 X2 /PRINT=TWOTAIL NOSIG /MISSING=PAIRWISE.
Resources	Processor Time	00:00:00,02
	Elapsed Time	00:00:00,02

		Correlations						
		X2.1	X2.2	X2.3	X2.4	X2.5	X2.6	X2
X2.1	Pearson Correlation	1	.653**	.535*	.479*	1.000**	.653**	.837**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000
	N	89	89	89	89	89	89	89
X2.2	Pearson Correlation	.653**	1	.642*	.618*	.653**	1.000**	.904**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000
	N	89	89	89	89	89	89	89
X2.3	Pearson Correlation	.535**	.642**	1	.678*	.535**	.642**	.806**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000
	N	89	89	89	89	89	89	89
X2.4	Pearson Correlation	.479**	.618**	.678*	1	.479**	.618**	.777**
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000
	N	89	89	89	89	89	89	89
X2.5	Pearson Correlation	1.000**	.653**	.535*	.479*	1	.653**	.837**
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000
	N	89	89	89	89	89	89	89
X2.6	Pearson Correlation	.653**	1.000**	.642*	.618*	.653**	1	.904**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000
	N	89	89	89	89	89	89	89
X2	Pearson Correlation	.837**	.904**	.806*	.777*	.837**	.904**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	
	N	89	89	89	89	89	89	89

** . Correlation is significant at the 0.01 level (2-tailed).

Uji Validitas Y Kspuasan Pelanggan

NEW FILE.

DATASET NAME DataSet1 WINDOW=FRONT.

CORRELATIONS

/VARIABLES=Y.1 Y.2 Y.3 Y.4 Y.5 Y.6 Y.7 Y.8 Y

/PRINT=TWOTAIL NOSIG

/MISSING=PAIRWISE.

	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000	.000	.000
	N	89	89	89	89	89	89	89	89	89
Y.5	Pearson Correlation	.655**	.517**	.609**	.653*	1	.704*	.658*	.657*	.854*
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000	.000	.000
	N	89	89	89	89	89	89	89	89	89
Y.6	Pearson Correlation	.652**	.526**	.640**	.617*	.704*	1	.704*	.520*	.841*
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000	.000	.000
	N	89	89	89	89	89	89	89	89	89
Y.7	Pearson Correlation	.568**	.318**	.528**	.416*	.658*	.704*	1	.644*	.762*
	Sig. (2-tailed)	.000	.002	.000	.000	.000	.000		.000	.000
	N	89	89	89	89	89	89	89	89	89
Y.8	Pearson Correlation	.479**	.271*	.395**	.467*	.657*	.520*	.644*	1	.696*
	Sig. (2-tailed)	.000	.010	.000	.000	.000	.000	.000		.000
	N	89	89	89	89	89	89	89	89	89
Y	Pearson Correlation	.843**	.744**	.831**	.812*	.854*	.841*	.762*	.696*	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	
	N	89	89	89	89	89	89	89	89	89

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

```
SAVE OUTFILE='C:\Users\NURUL\Documents\SKRIPSI GHINA\data spss,
msi skripsi terbaru real file '+
'terfix\INPUT UJI VALIDITAS Y GHINA.sav'
/COMPRESSED.
```

Uji Reliabilitas X1

NEW FILE.

DATASET NAME DataSet1 WINDOW=FRONT.

RELIABILITY

/VARIABLES=X1.1 X1.2 X1.3 X1.4 X1.5 X1.6 X1.7 X1.8 X1.9 X1.10 X1.11
X1.12 X1.13

/SCALE('ALL VARIABLES') ALL

/MODEL=ALPHA

/SUMMARY=TOTAL.

Reliability Notes		21-NOV-2020 02:40:18
Output Created		
Comments		
Input	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	89
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=X1.1 X1.2 X1.3 X1.4 X1.5 X1.6 X1.7 X1.8 X1.9 X1.10 X1.11 X1.12 X1.13 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA /SUMMARY=TOTAL.
Resources	Processor Time	00:00:00,02
	Elapsed Time	00:00:00,02

[DataSet1]

Scale: ALL VARIABLES**Case Processing Summary**

		N	%
Cases	Valid	89	100.0
	Excluded ^a	0	.0
	Total	89	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.948	13

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
X1.1	37.38	117.216	.775	.943
X1.2	37.28	116.909	.777	.943
X1.3	36.93	117.654	.765	.944
X1.4	36.70	119.827	.729	.945
X1.5	36.62	120.352	.665	.947
X1.6	37.34	119.226	.710	.945
X1.7	36.75	116.438	.813	.942
X1.8	37.06	117.440	.726	.945
X1.9	36.75	116.438	.813	.942
X1.10	37.28	116.909	.777	.943
X1.11	37.12	118.382	.765	.944
X1.12	36.87	118.595	.698	.946
X1.13	37.27	119.154	.665	.947

Uji Reliabilitas X2

NEW FILE.

DATASET NAME DataSet1 WINDOW=FRONT.

RELIABILITY

/VARIABLES=X2.1 X2.2 X2.3 X2.4 X2.5 X2.6

/SCALE('ALL VARIABLES') ALL

/MODEL=ALPHA

/SUMMARY=TOTAL

**Reliability
Notes**

Output Created		21-NOV-2020 02:45:43
Comments		
Input	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	89
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=X2.1 X2.2 X2.3 X2.4 X2.5 X2.6 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA /SUMMARY=TOTAL.
Resources	Processor Time	00:00:00,00
	Elapsed Time	00:00:00,00

[DataSet1]

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	89	100.0
	Excluded ^a	0	.0
	Total	89	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.918	6

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
X2.1	16.36	24.597	.769	.903
X2.2	16.79	22.783	.854	.890
X2.3	16.66	23.749	.709	.911
X2.4	16.60	24.016	.667	.918
X2.5	16.36	24.597	.769	.903
X2.6	16.79	22.783	.854	.890

Uji Reliabilitas Y Kepuasan Pelanggan

NEW FILE.

DATASET NAME DataSet1 WINDOW=FRONT.

GET

FILE='C:\Users\NURUL\Documents\SKRIPSI GHINA\DATA TERBARU
SKRIPSI GHINA\INPUT UJI REABILITAS X1 GHINAA.sav'.

DATASET NAME DataSet2 WINDOW=FRONT.

DATASET ACTIVATE DataSet1.

DATASET CLOSE DataSet2.

GET

FILE='C:\Users\NURUL\Documents\SKRIPSI GHINA\DATA TERBARU
SKRIPSI GHINA\INPUT UJI REABILITAS X2 GHINAA.sav'.

DATASET NAME DataSet3 WINDOW=FRONT.

DATASET ACTIVATE DataSet1.

DATASET CLOSE DataSet3.

RELIABILITY

/VARIABLES=Y.1 Y.2 Y.3 Y.4 Y.5 Y.6 Y.7 Y.8

/SCALE('ALL VARIABLES') ALL

/MODEL=ALPHA

/SUMMARY=TOTAL.

**Reliability
Notes**

Output Created		21-NOV-2020 02:51:24
Comments		
Input	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	89
	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=Y.1 Y.2 Y.3 Y.4 Y.5 Y.6 Y.7 Y.8 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA /SUMMARY=TOTAL.
Resources	Processor Time	00:00:00,00
	Elapsed Time	00:00:00,00

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	89	100.0
	Excluded ^a	0	.0
	Total	89	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach'sAlph	N of Items
a	
.918	8

Item-Total Statistics				
	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
Y.1	22.70	41.418	.783	.903
Y.2	22.54	43.592	.659	.913
Y.3	22.33	42.472	.772	.904
Y.4	22.18	43.785	.755	.906
Y.5	22.61	41.855	.802	.901
Y.6	22.48	41.934	.784	.903
Y.7	22.89	43.192	.680	.911
Y.8	22.39	44.514	.599	.918

Hasil Uji Normalitas

```

COMPUTE TRANSFORM_X1=SQRT(X1).
EXECUTE.
COMPUTE TRANSFORM_X2=SQRT(X2).
EXECUTE.
COMPUTE TRANSFORM_Y=SQRT(Y).
EXECUTE.
REGRESSION
/MISSING LISTWISE
/STATISTICS COEFF OUTS R ANOVA
/CRITERIA=PIN(.05) POUT(.10)
/NOORIGIN
/DEPENDENT TRANSFORM_Y
/METHOD=ENTER TRANSFORM_X1 TRANSFORM_X2
/SAVE RESID.

```

Regression Notes

Output Created		21-NOV-2020 11:12:06
Comments		
Input	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	89
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.

Cases Used		Statistics are based on cases with no missing values for any variable used.
Syntax		REGRESSION /MISSING LISTWISE /STATISTICS COEFF OUTS R ANOVA /CRITERIA=PIN(.05) POUT(.10) /NOORIGIN /DEPENDENT TRANSFORM_Y /METHOD=ENTER TRANSFORM_X1 TRANSFORM_X2 /SAVE RESID.
Resources	Processor Time	00:00:00,03
	Elapsed Time	00:00:00,08
	Memory Required	3184 bytes
	Additional Memory Required for Residual Plots	0 bytes
Variables Created or Modified	RES_2	Unstandardized Residual

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	TRANSFORM_X2, TRANSFORM_X1 ^b	.	Enter

a. Dependent Variable: TRANSFORM_Y

b. All requested variables entered.

Model Summary^b

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.941 ^a	.885	.882	.23594

a. Predictors: (Constant), TRANSFORM_X2, TRANSFORM_X1

b. Dependent Variable: TRANSFORM_Y

ANOVA^a

Model		Sum of Squares	Df	Mean Square	F	Sig.
1	Regression	36.730	2	18.365	329.892	.000 ^b
	Residual	4.788	86	.056		
	Total	41.517	88			

a. Dependent Variable: TRANSFORM_Y

b. Predictors: (Constant), TRANSFORM_X2, TRANSFORM_X1

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	.219	.179		1.226	.224
	TRANSFORM_X1	.223	.056	.278	3.985	.000
	TRANSFORM_X2	.766	.077	.692	9.911	.000

a. Dependent Variable: TRANSFORM_Y

Residuals Statistics^a

	Minimum	Maximum	Mean	Std. Deviation	N
Predicted Value	2.8996	5.8588	4.6487	.64605	89
Residual	-.80466	.58928	.00000	.23325	89
Std. Predicted Value	-2.707	1.873	.000	1.000	89
Std. Residual	-3.410	2.498	.000	.989	89

a. Dependent Variable: TRANSFORM_Y

NPAR TESTS

/K-S(NORMAL)=RES_2

/MISSING ANALYSIS.

**NPar Tests
Notes**

Output Created		21-NOV-2020 11:12:29
Comments		
Input	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	89
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics for each test are based on all cases with valid data for the variable(s) used in that test.
Syntax		NPARTESTS /K-S(NORMAL)=RES_2 /MISSING ANALYSIS.
Resources	Processor Time	00:00:00,02
	Elapsed Time	00:00:00,17
	Number of Cases Allowed ^a	786432

a. Based on availability of workspace memory.

One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		89
Normal Parameters ^{a,b}	Mean	.0000000
	Std. Deviation	.23324634
Most Extreme Differences	Absolute	.092
	Positive	.092
	Negative	-.090
Test Statistic		.092
Asymp. Sig. (2-tailed)		.062 ^c

a. Test distribution is Normal.

b. Calculated from data.

c. Lilliefors Significance Correction.

SAVE OUTFILE='E:\Data Input Ghina.sav'
/COMPRESSED.

GET

FILE='C:\Users\NURUL\Documents\SKRIPSI GHINA\DATA TERBARU
SKRIPSI GHINA\Data Input Ghina.sav'.

DATASET NAME DataSet1 WINDOW=FRONT.

REGRESSION

/MISSING LISTWISE

/STATISTICS COEFF OUTS R ANOVA

/CRITERIA=PIN(.05) POUT(.10)

/NOORIGIN

/DEPENDENT TRANSFORM_Y

/METHOD=ENTER TRANSFORM_X1 TRANSFORM_X2

/RESIDUALS NORMPROB(ZRESID).

Regression Notes

Output Created		23-NOV-2020 08:20:29
Comments		
Input	Data	C:\Users\NURUL\Documents\SKRIPSI GHINA\DATA TERBARU SKRIPSI GHINA\Data Input Ghina.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	89
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on cases with no missing values for any variable used.

Syntax		REGRESSION /MISSING LISTWISE /STATISTICS COEFF OUTS R ANOVA /CRITERIA=PIN(.05) POUT(.10) /NOORIGIN /DEPENDENT TRANSFORM_Y /METHOD=ENTER TRANSFORM_X1 TRANSFORM_X2 /RESIDUALS NORMPROB(ZRESID).
Resources	Processor Time	00:00:05,03
	Elapsed Time	00:00:03,66
	Memory Required	1724 bytes
	Additional Memory Required for Residual Plots	304 bytes

[DataSet1] C:\Users\NURUL\Documents\SKRIPSI GHINA\DATA TERBARU
SKRIPSI GHINA\Data Input Ghina.sav

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	TRANSFORM _X2, TRANSFORM _X1 ^b	.	Enter

a. Dependent Variable: TRANSFORM_Y

b. All requested variables entered.

Model Summary^b

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.941 ^a	.885	.882	.23594

a. Predictors: (Constant), TRANSFORM_X2, TRANSFORM_X1

b. Dependent Variable: TRANSFORM_Y

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	36.730	2	18.365	329.892	.000 ^b
	Residual	4.788	86	.056		
	Total	41.517	88			

a. Dependent Variable: TRANSFORM_Y

b. Predictors: (Constant), TRANSFORM_X2, TRANSFORM_X1

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	T	Sig.
		B	Std. Error	Beta		
1	(Constant)	.219	.179		1.226	.224
	TRANSFORM_X1	.223	.056	.278	3.985	.000
	TRANSFORM_X2	.766	.077	.692	9.911	.000

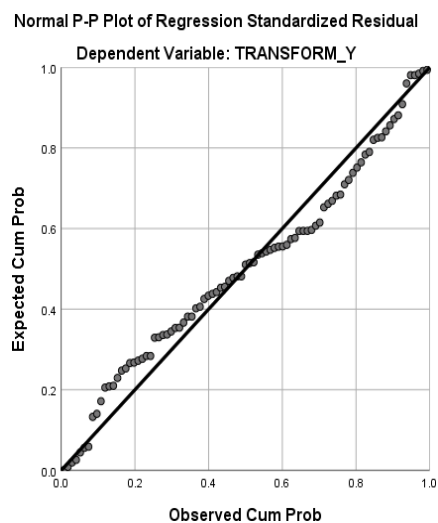
a. Dependent Variable: TRANSFORM_Y

Residuals Statistics^a

	Minimum	Maximum	Mean	Std. Deviation	N
Predicted Value	2.8996	5.8588	4.6487	.64605	89
Residual	-.80466	.58928	.00000	.23325	89
Std. Predicted Value	-2.707	1.873	.000	1.000	89
Std. Residual	-3.410	2.498	.000	.989	89

a. Dependent Variable: TRANSFORM_Y

Charts



```

NEW FILE.
DATASET NAME DataSet1 WINDOW=FRONT.
REGRESSION
/MISSING LISTWISE
/STATISTICS COEFF OUTS R ANOVA
/CRITERIA=PIN(.05) POUT(.10)
/NOORIGIN
/DEPENDENT Y
/METHOD=ENTER X1 X2
/RESIDUALS DURBIN.

```

Regression Notes

Output Created		22-NOV-2020 06:42:25
Comments		
Input	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	89
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on cases with no missing values for any variable used.
Syntax		REGRESSION /MISSING LISTWISE /STATISTICS COEFF OUTS R ANOVA /CRITERIA=PIN(.05) POUT(.10) /NOORIGIN /DEPENDENT Y /METHOD=ENTER X1 X2 /RESIDUALS DURBIN.
Resources	Processor Time	00:00:00,02
	Elapsed Time	00:00:00,05
	Memory Required	1644 bytes
	Additional Memory Required for Residual Plots	0 bytes

[DataSet1]

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	Harga, Kualitas Pelayanan ^b	.	Enter

a. Dependent Variable: Kepuasan Pelanggan

b. All requested variables entered.

Model Summary^b

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Durbin-Watson
1	.938 ^a	.880	.877	2141.18106	1.692

a. Predictors: (Constant), Harga, Kualitas Pelayanan

b. Dependent Variable: Kepuasan Pelanggan

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	2887082949.816	2	1443541474.908	314.864	.000 ^b
	Residual	394280445.937	86	4584656.348		
	Total	3281363395.753	88			

a. Dependent Variable: Kepuasan Pelanggan

b. Predictors: (Constant), Harga, Kualitas Pelayanan

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	T	Sig.
		B	Std. Error	Beta		
1	(Constant)	1079.086	884.324		1.220	.226
	Kualitas Pelayanan	.178	.044	.288	4.092	.000
	Harga	.867	.089	.682	9.703	.000

a. Dependent Variable: Kepuasan Pelanggan

Residuals Statistics^a

	Minimum	Maximum	Mean	Std. Deviation	N
Predicted Value	8599.2979	34378.1484	22076.8090	5727.80593	89
Residual	-6231.57080	5324.13086	.00000	2116.70962	89
Std. Predicted Value	-2.353	2.148	.000	1.000	89
Std. Residual	-2.910	2.487	.000	.989	89

a. Dependent Variable: Kepuasan Pelanggan

SAVE OUTFILE='C:\Users\NURUL\Documents\SKRIPSI GHINA\DATA TERBARU SKRIPSI GHINA\INPUT HASIL UJI '+
'AUTOKORELASI (UJI ASUMSI KLASIK) GHINAA.sav'
/COMPRESSED.

Uji Koefisien Korelasi Berganda

NEW FILE.

DATASET NAME DataSet1 WINDOW=FRONT.

REGRESSION

/MISSING LISTWISE

/STATISTICS COEFF OUTS R ANOVA CHANGE

/CRITERIA=PIN(.05) POUT(.10)

/NOORIGIN

/DEPENDENT Y

/METHOD=ENTER X1 X2.

Regression Notes		23-NOV-2020 09:10:44
Output Created		
Comments		
Input	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	89
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on cases with no missing values for any variable used.
Syntax		REGRESSION /MISSING LISTWISE /STATISTICS COEFF OUTS R ANOVA CHANGE /CRITERIA=PIN(.05) POUT(.10) /NOORIGIN /DEPENDENT Y /METHOD=ENTER X1 X2.
Resources	Processor Time	00:00:00,02
	Elapsed Time	00:00:00,08
	Memory Required	1636 bytes
	Additional Memory Required for Residual Plots	0 bytes

[DataSet]

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	X2, X1 ^b	.	Enter

a. Dependent Variable: Y

b. All requested variables entered.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Change Statistics				
					R Square Change	F Change	df1	df2	Sig. F Change
1	.938 ^a	.880	.877	2141.18106	.880	314.864	2	86	.000

a. Predictors: (Constant), X2, X1

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	2887082949.816	2	1443541474.908	314.864	.000 ^b
	Residual	394280445.937	86	4584656.348		
	Total	3281363395.753	88			

a. Dependent Variable: Y

b. Predictors: (Constant), X2, X1

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	1079.086	884.324		1.220	.226
	X1	.178	.044	.288	4.092	.000
	X2	.867	.089	.682	9.703	.000

a. Dependent Variable: Y

Uji Regresi Linier Berganda

NEW FILE.

DATASET NAME DataSet1 WINDOW=FRONT.

REGRESSION

/MISSING LISTWISE

/STATISTICS COEFF OUTS R ANOVA

/CRITERIA=PIN(.05) POUT(.10)

/NOORIGIN

/DEPENDENT Y

/METHOD=ENTER X1 X2.

Regression Notes

Output Created		22-NOV-2020 07:24:16
Comments		
Input	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	89
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
Cases Used		Statistics are based on cases with no missing values for any variable used.
Syntax		REGRESSION /MISSING LISTWISE /STATISTICS COEFF OUTS R ANOVA /CRITERIA=PIN(.05) POUT(.10) /NOORIGIN /DEPENDENT Y /METHOD=ENTER X1 X2.
Resources	Processor Time	00:00:00,05
	Elapsed Time	00:00:00,05
	Memory Required	1636 bytes
	Additional Memory Required for Residual Plots	0 bytes

[DataSet1

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	Harga, Kualitas Pelayanan ^b	.	Enter

a. Dependent Variable: Kepuasan Pelanggan

b. All requested variables entered.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.938 ^a	.880	.877	2141.18106

a. Predictors: (Constant), Harga, Kualitas Pelayanan

ANOVA^a

Model		Sum of Squares	Df	Mean Square	F	Sig.
1	Regression	2887082949.816	2	1443541474.908	314.864	.000 ^b
	Residual	394280445.937	86	4584656.348		
	Total	3281363395.753	88			

a. Dependent Variable: Kepuasan Pelanggan

b. Predictors: (Constant), Harga, Kualitas Pelayanan

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	1079.086	884.324		1.220	.226
	Kualitas Pelayanan	.178	.044	.288	4.092	.000
	Harga	.867	.089	.682	9.703	.000

a. Dependent Variable: Kepuasan Pelanggan

Uji Korelasi

NEW FILE.

DATASET NAME DataSet1 WINDOW=FRONT.

CORRELATIONS

/VARIABLES=X1 X2 Y

/PRINT=TWOTAIL NOSIG

/MISSING=PAIRWISE.

**Correlations
Notes**

Output Created		22-NOV-2020 07:39:39
Comments		
Input	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	89
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics for each pair of variables are based on all the cases with valid data for that pair.
Syntax		CORRELATIONS /VARIABLES=X1 X2 Y /PRINT=TWOTAIL NOSIG /MISSING=PAIRWISE.
Resources	Processor Time	00:00:00,00
	Elapsed Time	00:00:00,03

[DataSet1]

Correlations

		Kualitas Pelayanan	Harga	Kepuasan Pelanggan
Kualitas Pelayanan	Pearson Correlation	1	.847**	.865**
	Sig. (2-tailed)		.000	.000
	N	89	89	89
Harga	Pearson Correlation	.847**	1	.925**
	Sig. (2-tailed)	.000		.000
	N	89	89	89
Kepuasan Pelanggan	Pearson Correlation	.865**	.925**	1
	Sig. (2-tailed)	.000	.000	
	N	89	89	89

Uji Koefisien determinasi

```

NEW FILE.
DATASET NAME DataSet1 WINDOW=FRONT.
REGRESSION
/MISSING LISTWISE
/STATISTICS COEFF OUTS R ANOVA
/CRITERIA=PIN(.05) POUT(.10)
/NOORIGIN
/DEPENDENT Y
/METHOD=ENTER X1 X2.

```

Regression Notes

Output Created		22-NOV-2020 08:44:19
Comments		
Input	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	89
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on cases with no missing values for any variable used.
Syntax		REGRESSION /MISSING LISTWISE /STATISTICS COEFF OUTS R ANOVA /CRITERIA=PIN(.05) POUT(.10) /NOORIGIN /DEPENDENT Y /METHOD=ENTER X1 X2.
Resources	Processor Time	00:00:00,02
	Elapsed Time	00:00:00,14
	Memory Required	1636 bytes
	Additional Memory Required for Residual Plots	0 bytes

[DataSet1]

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	harga, Kualitas Pelayanan ^b	.	Enter

a. Dependent Variable: Kepuasan Pelayanan

b. All requested variables entered.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.938 ^a	.880	.877	2141.18106

a. Predictors: (Constant), harga, Kualitas Pelayanan

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	2887082949.816	2	1443541474.908	314.864	.000 ^b
	Residual	394280445.937	86	4584656.348		
	Total	3281363395.753	88			

a. Dependent Variable: Kepuasan Pelayanan

b. Predictors: (Constant), harga, Kualitas Pelayanan

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	1079.086	884.324		1.220	.226
	Kualitas Pelayanan	.178	.044	.288	4.092	.000
	Harga	.867	.089	.682	9.703	.000

a. Dependent Variable: Kepuasan Pelayanan

SAVE OUTFILE='C:\Users\NURUL\Documents\SKRIPSI GHINA\DATA TERBARU
SKRIPSI GHINA\INPUT HASIL UJI '+
'KOEFSIEN DETERMINASI GHINA.sav'
/COMPRESSED

LAMPIRAN IV

Uji Hipotesis Simultan (Uji F)

Model		Sum of Squares	Df	Mean Square	F	Sig.
1	Regression	2887082 949,816	2	1443541 474,908	314,864	.000 ^b
	Residual	3942804 45,937	86	4584656, 348		
	Total	3281363 395,753	88			
a.	Dependent Variable: Kepuasan Pelanggan					
b.	Predictors: (Constant) , Harga, Kualitas Layanan					

Sumber : Olah data SPSS 2020

LAMPIRAN V

Hasil Uji Hipotesis Parsial (Uji-T)

Coefficien

ts^a

Model	Unstandar dized Coefficients	Standar dized Coefficients	T	Sig.
	B	Std. Error	Beta	
1 (Constant)	1079,086	884,324		1,220 0,226
Kualitas Layanan	0,178	0,044	0,288	4,092 0,000
Harga	0,867	0,089	0,682	9,703 0,000

a.

Dependent

Variable:

Kepuasan

Pelanggan

LAMPIRAN VI

Tabel r untuk df = 51-100

df = (N-2)	Tingkat signifikansi untuk uji satu arah				
	0.05	0.025	0.01	0.005	0.0005
	Tingkat signifikansi untuk uji dua arah				
	0.1	0.05	0.02	0.01	0.001
51	0.2284	0.2706	0.3188	0.3509	0.4393
52	0.2262	0.2681	0.3158	0.3477	0.4354
53	0.2241	0.2656	0.3129	0.3445	0.4317
54	0.2221	0.2632	0.3102	0.3415	0.4280
55	0.2201	0.2609	0.3074	0.3385	0.4244
56	0.2181	0.2586	0.3048	0.3357	0.4210
57	0.2162	0.2564	0.3022	0.3328	0.4176
58	0.2144	0.2542	0.2997	0.3301	0.4143
59	0.2126	0.2521	0.2972	0.3274	0.4110
60	0.2108	0.2500	0.2948	0.3248	0.4079
61	0.2091	0.2480	0.2925	0.3223	0.4048
62	0.2075	0.2461	0.2902	0.3198	0.4018
63	0.2058	0.2441	0.2880	0.3173	0.3988
64	0.2042	0.2423	0.2858	0.3150	0.3959
65	0.2027	0.2404	0.2837	0.3126	0.3931
66	0.2012	0.2387	0.2816	0.3104	0.3903
67	0.1997	0.2369	0.2796	0.3081	0.3876
68	0.1982	0.2352	0.2776	0.3060	0.3850
69	0.1968	0.2335	0.2756	0.3038	0.3823
70	0.1954	0.2319	0.2737	0.3017	0.3798
71	0.1940	0.2303	0.2718	0.2997	0.3773
72	0.1927	0.2287	0.2700	0.2977	0.3748

73	0.1914	0.2272	0.2682	0.2957	0.3724
74	0.1901	0.2257	0.2664	0.2938	0.3701
75	0.1888	0.2242	0.2647	0.2919	0.3678
76	0.1876	0.2227	0.2630	0.2900	0.3655
77	0.1864	0.2213	0.2613	0.2882	0.3633
78	0.1852	0.2199	0.2597	0.2864	0.3611
79	0.1841	0.2185	0.2581	0.2847	0.3589
80	0.1829	0.2172	0.2565	0.2830	0.3568
81	0.1818	0.2159	0.2550	0.2813	0.3547
82	0.1807	0.2146	0.2535	0.2796	0.3527
83	0.1796	0.2133	0.2520	0.2780	0.3507
84	0.1786	0.2120	0.2505	0.2764	0.3487
85	0.1775	0.2108	0.2491	0.2748	0.3468
86	0.1765	0.2096	0.2477	0.2732	0.3449
87	0.1755	0.2084	0.2463	0.2717	0.3430
88	0.1745	0.2072	0.2449	0.2702	0.3412
89	0.1735	0.2061	0.2435	0.2687	0.3393
90	0.1726	0.2050	0.2422	0.2673	0.3375
91	0.1716	0.2039	0.2409	0.2659	0.3358
92	0.1707	0.2028	0.2396	0.2645	0.3341
93	0.1698	0.2017	0.2384	0.2631	0.3323
94	0.1689	0.2006	0.2371	0.2617	0.3307
95	0.1680	0.1996	0.2359	0.2604	0.3290
96	0.1671	0.1986	0.2347	0.2591	0.3274
97	0.1663	0.1975	0.2335	0.2578	0.3258
98	0.1654	0.1966	0.2324	0.2565	0.3242
99	0.1646	0.1956	0.2312	0.2552	0.3226
100	0.1638	0.1946	0.2301	0.2540	0.3211

LAMPIRAN VII

Titik Persentase Distribusi t (df81-120)

Pr	0.25	0.10	0.05	0.025	0.01	0.005	0.001
df	0.50	0.20	0.10	0.050	0.02	0.010	0.002
81	0.67753	129.209	166.388	198.969	237.327	263.790	319.392
82	0.67749	129.196	166.365	198.932	237.269	263.712	319.262
83	0.67746	129.183	166.342	198.896	237.212	263.637	319.135
84	0.67742	129.171	166.320	198.861	237.156	263.563	319.011
85	0.67739	129.159	166.298	198.827	237.102	263.491	318.890
86	0.67735	129.147	166.277	198.793	237.049	263.421	318.772
87	0.67732	129.136	166.256	198.761	236.998	263.353	318.657
88	0.67729	129.125	166.235	198.729	236.947	263.286	318.544
89	0.67726	129.114	166.216	198.698	236.898	263.220	318.434
90	0.67723	129.103	166.196	198.667	236.850	263.157	318.327
91	0.67720	129.092	166.177	198.638	236.803	263.094	318.222
92	0.67717	129.082	166.159	198.609	236.757	263.033	318.119
93	0.67714	129.072	166.140	198.580	236.712	262.973	318.019
94	0.67711	129.062	166.123	198.552	236.667	262.915	317.921
95	0.67708	129.053	166.105	198.525	236.624	262.858	317.825
96	0.67705	129.043	166.088	198.498	236.582	262.802	317.731
97	0.67703	129.034	166.071	198.472	236.541	262.747	317.639
98	0.67700	129.025	166.055	198.447	236.500	262.693	317.549
99	0.67698	129.016	166.039	198.422	236.461	262.641	317.460

100 0.67695 129.007 166.023 198.397 236.422 262.589 317.374
101 0.67693 128.999 166.008 198.373 236.384 262.539 317.289
102 0.67690 128.991 165.993 198.350 236.346 262.489 317.206
103 0.67688 128.982 165.978 198.326 236.310 262.441 317.125
104 0.67686 128.974 165.964 198.304 236.274 262.393 317.045
105 0.67683 128.967 165.950 198.282 236.239 262.347 316.967
106 0.67681 128.959 165.936 198.260 236.204 262.301 316.890
107 0.67679 128.951 165.922 198.238 236.170 262.256 316.815
108 0.67677 128.944 165.909 198.217 236.137 262.212 316.741
109 0.67675 128.937 165.895 198.197 236.105 262.169 316.669
110 0.67673 128.930 165.882 198.177 236.073 262.126 316.598
111 0.67671 128.922 165.870 198.157 236.041 262.085 316.528
112 0.67669 128.916 165.857 198.137 236.010 262.044 316.460
113 0.67667 128.909 165.845 198.118 235.980 262.004 316.392
114 0.67665 128.902 165.833 198.099 235.950 261.964 316.326
115 0.67663 128.896 165.821 198.081 235.921 261.926 316.262
116 0.67661 128.889 165.810 198.063 235.892 261.888 316.198
117 0.67659 128.883 165.798 198.045 235.864 261.850 316.135
118 0.67657 128.877 165.787 198.027 235.837 261.814 316.074
119 0.67656 128.871 165.776 198.010 235.809 261.778 316.013
120 0.67654 128.865 165.765 197.993 235.782 261.742 315.954

LAMPIRAN VIII

Titik Persentase Distribusi F untuk Probabilitas

= 0,10

df untuk penyebut (N2)	df untuk pembilang (N1)														
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
46	2.82	2.42	2.21	2.07	1.98	1.91	1.85	1.81	1.77	1.74	1.71	1.69	1.67	1.65	1.64
47	2.82	2.42	2.20	2.07	1.97	1.90	1.85	1.80	1.77	1.74	1.71	1.69	1.67	1.65	1.64
48	2.81	2.42	2.20	2.07	1.97	1.90	1.85	1.80	1.77	1.73	1.71	1.69	1.67	1.65	1.63
49	2.81	2.41	2.20	2.06	1.97	1.90	1.84	1.80	1.76	1.73	1.71	1.68	1.66	1.65	1.63
50	2.81	2.41	2.20	2.06	1.97	1.90	1.84	1.80	1.76	1.73	1.70	1.68	1.66	1.64	1.63
51	2.81	2.41	2.19	2.06	1.96	1.89	1.84	1.79	1.76	1.73	1.70	1.68	1.66	1.64	1.62
52	2.80	2.41	2.19	2.06	1.96	1.89	1.84	1.79	1.75	1.72	1.70	1.67	1.65	1.64	1.62
53	2.80	2.41	2.19	2.05	1.96	1.89	1.83	1.79	1.75	1.72	1.70	1.67	1.65	1.63	1.62
54	2.80	2.40	2.19	2.05	1.96	1.89	1.83	1.79	1.75	1.72	1.69	1.67	1.65	1.63	1.62
55	2.80	2.40	2.19	2.05	1.95	1.88	1.83	1.78	1.75	1.72	1.69	1.67	1.65	1.63	1.61
56	2.80	2.40	2.18	2.05	1.95	1.88	1.83	1.78	1.75	1.71	1.69	1.67	1.65	1.63	1.61
57	2.80	2.40	2.18	2.05	1.95	1.88	1.82	1.78	1.74	1.71	1.69	1.66	1.64	1.63	1.61
58	2.79	2.40	2.18	2.04	1.95	1.88	1.82	1.78	1.74	1.71	1.68	1.66	1.64	1.62	1.61
59	2.79	2.39	2.18	2.04	1.95	1.88	1.82	1.78	1.74	1.71	1.68	1.66	1.64	1.62	1.61
60	2.79	2.39	2.18	2.04	1.95	1.87	1.82	1.77	1.74	1.71	1.68	1.66	1.64	1.62	1.60
61	2.79	2.39	2.18	2.04	1.94	1.87	1.82	1.77	1.74	1.71	1.68	1.66	1.64	1.62	1.60
62	2.79	2.39	2.17	2.04	1.94	1.87	1.82	1.77	1.73	1.70	1.68	1.65	1.63	1.62	1.60
63	2.79	2.39	2.17	2.04	1.94	1.87	1.81	1.77	1.73	1.70	1.68	1.65	1.63	1.61	1.60
64	2.79	2.39	2.17	2.03	1.94	1.87	1.81	1.77	1.73	1.70	1.67	1.65	1.63	1.61	1.60
65	2.78	2.39	2.17	2.03	1.94	1.87	1.81	1.77	1.73	1.70	1.67	1.65	1.63	1.61	1.59
66	2.78	2.38	2.17	2.03	1.94	1.87	1.81	1.77	1.73	1.70	1.67	1.65	1.63	1.61	1.59
67	2.78	2.38	2.17	2.03	1.94	1.86	1.81	1.76	1.73	1.70	1.67	1.65	1.63	1.61	1.59
68	2.78	2.38	2.17	2.03	1.93	1.86	1.81	1.76	1.73	1.69	1.67	1.64	1.62	1.61	1.59
69	2.78	2.38	2.16	2.03	1.93	1.86	1.81	1.76	1.72	1.69	1.67	1.64	1.62	1.60	1.59
70	2.78	2.38	2.16	2.03	1.93	1.86	1.80	1.76	1.72	1.69	1.66	1.64	1.62	1.60	1.59
71	2.78	2.38	2.16	2.03	1.93	1.86	1.80	1.76	1.72	1.69	1.66	1.64	1.62	1.60	1.59
72	2.78	2.38	2.16	2.02	1.93	1.86	1.80	1.76	1.72	1.69	1.66	1.64	1.62	1.60	1.58
73	2.78	2.38	2.16	2.02	1.93	1.86	1.80	1.76	1.72	1.69	1.66	1.64	1.62	1.60	1.58

74	2.77	2.38	2.16	2.02	1.93	1.86	1.80	1.75	1.72	1.69	1.66	1.64	1.62	1.60	1.58
75	2.77	2.37	2.16	2.02	1.93	1.85	1.80	1.75	1.72	1.69	1.66	1.63	1.61	1.60	1.58
76	2.77	2.37	2.16	2.02	1.92	1.85	1.80	1.75	1.72	1.68	1.66	1.63	1.61	1.59	1.58
77	2.77	2.37	2.16	2.02	1.92	1.85	1.80	1.75	1.71	1.68	1.66	1.63	1.61	1.59	1.58
78	2.77	2.37	2.16	2.02	1.92	1.85	1.80	1.75	1.71	1.68	1.65	1.63	1.61	1.59	1.58
79	2.77	2.37	2.15	2.02	1.92	1.85	1.79	1.75	1.71	1.68	1.65	1.63	1.61	1.59	1.58
80	2.77	2.37	2.15	2.02	1.92	1.85	1.79	1.75	1.71	1.68	1.65	1.63	1.61	1.59	1.57
81	2.77	2.37	2.15	2.02	1.92	1.85	1.79	1.75	1.71	1.68	1.65	1.63	1.61	1.59	1.57
82	2.77	2.37	2.15	2.01	1.92	1.85	1.79	1.75	1.71	1.68	1.65	1.63	1.61	1.59	1.57
83	2.77	2.37	2.15	2.01	1.92	1.85	1.79	1.75	1.71	1.68	1.65	1.63	1.61	1.59	1.57
84	2.77	2.37	2.15	2.01	1.92	1.85	1.79	1.74	1.71	1.68	1.65	1.63	1.60	1.59	1.57
85	2.77	2.37	2.15	2.01	1.92	1.84	1.79	1.74	1.71	1.67	1.65	1.62	1.60	1.59	1.57
86	2.76	2.37	2.15	2.01	1.92	1.84	1.79	1.74	1.71	1.67	1.65	1.62	1.60	1.58	1.57
87	2.76	2.36	2.15	2.01	1.91	1.84	1.79	1.74	1.70	1.67	1.65	1.62	1.60	1.58	1.57
88	2.76	2.36	2.15	2.01	1.91	1.84	1.79	1.74	1.70	1.67	1.65	1.62	1.60	1.58	1.57
89	2.76	2.36	2.15	2.01	1.91	1.84	1.79	1.74	1.70	1.67	1.64	1.62	1.60	1.58	1.57
90	2.76	2.36	2.15	2.01	1.91	1.84	1.78	1.74	1.70	1.67	1.64	1.62	1.60	1.58	1.56