

Lampiran 1

KUISIONER VARIABEL**PENGARUH KUALITAS JASA TERHADAP KEPUASAN KONSUMEN
PADA DEALER HONDA BINTANG ALAM JAYA CABANG CIMAH**

Bandung, Desember 2019

Kepada,

Yth. Seluruh Konsumen

Dealer Honda Bintang Alam Jaya Cabang Cimahi

Di Tempat

Dengan Hormat,

Bersama surat ini, perkenalkan saya untuk memperkenalkan terlebih dahulu identitas diri saya :

Nama : Listia Rahayu

NPM : A1011511RB5140

Keterangan : Mahasiswi Semester Akhir Universitas Sangga Buana YPKP Bandung

Penelitian ini dilakukan dalam rangka penulisan tugas akhir yang berjudul “**Pengaruh Kualitas Jasa Terhadap KePuasan Konsumen Pada Dealer Honda Bintang Alam Jaya Cabang Cimahi**”

Dalam pengisian kuisisioner ini, dimohon kepada Bapak/Ibu/Sdr/i dapat memilih salah satu dari kategori jawaban yang telah disediakan dengan memberikan tanda silang (X) pada jawaban yang dianggap tepat. Jawaban Bapak/Ibu/Sdr/i akan dirahasiakan.

Atas kesediaan dan bantuan dari Bapak/Ibu/Sdr/i untuk menjawab kuisisioner ini peneliti mengucapkan terima kasih.

Hormat saya,

Peneliti,

Listia Rahayu

DATA RESPONDEN

1. Jenis Kelamin : laki laki
 Perempuan
2. Pendidikan Responden : SMA
 Diploma 3
 S1
 Lainnya
3. Pekerjaan : Pegawai Swasta
 Wiraswasta
 Lainnya
4. Penghasilan tiap bulan : 3 Juta
 3-5Juta
 >5 Juta
 Lainnya
5. Petunjuk pengisian Kuisisioner
- Berikan tanda silang (X) pada pernyataan berikut Puas dengan keadaan yang sesungguhnya pada kolom yang tersedia.
 - Ada 5 pilihan jawaban yang tersedia untuk masing – masing pernyataan, yaitu:
 - Sangat Sesuai (SS)
 - Sesuai (S)
 - Ragu (R)
 - Tidak Sesuai (TS)
 - Sangat Tidak Sesuai (STS)

Berilah tanda silang (X) pada jawaban yang ada dibawah ini :

Kualitas Jasa dan KePuasan Konsumen

No	Pernyataan	SS	S	R	TS	STS
A	Bukti Fisik (<i>Tangible</i>)					
1	Bintang Motor Memiliki tempat yang sangat bersih dan rapih					
2.	Bintang Motor memiliki ruang tunggu dan mushalah yang sangat nyaman					
B	Keandalan (<i>Reability</i>)					
3	Kecepatan karyawan dalam memberikan jasa yang memuaskan					
4	Kemampuan karyawan dalam memberikan jasa yang tepat dan Puas harapan					
C	Ketanggapan (<i>Responsiveness</i>)					
5	Keterampilan karyawan dalam menjalankan tugasnya					
6	Kejelasan karyawan dalam memberikan informasi					
7	Kesigapan karyawan dalam menghadapi kebutuhan dan keluhan konsumen					
D	Jaminan (<i>Assurance</i>)					
8	Sikap karyawan yang sopan dalam memberikan jasa					
9	Karyawan Bintang motor sangat mudah dan cepat dihubungi saat dibutuhkan.					
E	Empati (<i>Empathy</i>)					
10	Karyawan Bintang motor memiliki perhatian yang tulus terhadap kebutuhan dan keinginan konsumen					
11	Karyawan Bintang Motor memiliki jiwa yang sabar dalam memenuhi keinginan dan kebutuhan konsumen					

Kepuasan Pelanggan

Tuliskan tingkat kepuasan anda atas aspek-aspek berikut :

Keterangan :

- **Sangat Puas (SP)**
- **Puas (P)**
- **Ragu-ragu (R)**
- **Tidak Puas (TP)**
- **Sangat Tidak Puas (STP)**

NO	Pernyataan	SP	P	R	TP	STP
F	KePuasan Produk					
12	Bagaimana tingkat kepuasan konsumen atas kePuasan fasilitas yang disediakan Puas dengan kebutuhan					
13	Bagaimana tingkat kepuasan konsumen atas kondisi motor yang dikirim					
G	Kualitas Jasa					
14	Bagaimana tingkat kepuasan konsumen atas jasa <i>frontliner</i>					
15	Bagaimana tingkat kepuasan konsumen atas kemudahan pemesanan motor					
H	Emosional					
16	Bagaimana tingkat kepuasan konsumen atas jasa <i>membercard</i> .					
17	Bagaimana tingkat kepuasan konsumen atas kenyamanan saat menunggu					
I	Harga					
18	Bagaimana tingkat kepuasan konsumen kepuasan harga motor dengan fasilitas yang diberikan					
19	Bagaimana tingkat kepuasan konsumen atas promosi yang diberikan					
20	Bagaimana tingkat kepuasan konsumen atas kesesuaian harga motor dengan jenis motor					
E	Biaya					
21	Bagaimana tingkat kepuasan konsumen atas tidak adanya penambahan biaya untuk jasa tambahan					

Lampiran 2

Tabulasi Kualitas Jasa

No responden	Jawaban responden											Σ \bar{X}
	P1 X	P2 X	P3 X	P4 X	P5 X	P6 X	P7 X	P8 X	P9 X	P10 X	P11 X	
1	4	4	3	4	4	3	3	4	4	3	4	40
2	4	4	4	3	4	4	4	3	4	4	3	41
3	5	5	5	4	5	5	4	4	5	5	4	51
4	4	4	3	4	3	4	4	3	4	4	4	41
5	5	4	5	4	5	5	4	5	5	5	4	51
6	4	4	5	4	4	3	3	5	4	5	5	46
7	4	4	4	3	4	5	5	3	4	5	4	45
8	4	3	4	4	4	3	4	4	4	4	3	41
9	5	4	3	4	5	5	4	4	5	5	4	48
10	4	4	4	4	4	3	4	4	3	3	4	41
11	4	4	5	4	3	4	3	4	4	4	4	43
12	4	3	4	4	3	4	3	3	3	4	4	39
13	5	4	5	4	4	4	4	3	3	4	3	43
14	5	4	5	5	4	3	4	4	4	5	3	46
15	4	4	4	3	4	3	4	4	5	4	4	43
16	4	4	3	4	3	3	4	4	4	3	3	39
17	5	5	5	5	4	4	5	4	4	5	5	51
18	3	4	4	3	3	4	4	3	4	4	3	39
19	5	5	4	4	4	5	5	5	4	5	5	51
20	5	5	4	4	4	5	4	5	4	5	4	49
21	3	4	4	5	4	4	4	4	3	4	4	43
22	5	4	5	4	4	5	4	4	4	5	5	49
23	4	4	3	4	4	4	3	4	4	3	3	40
24	5	4	4	4	5	5	3	4	3	4	4	45
25	4	4	4	4	4	4	4	4	4	4	4	44
26	4	4	4	4	5	5	4	5	4	3	4	46
27	5	5	4	4	4	4	5	4	4	5	4	48
28	5	4	4	4	5	5	4	5	5	5	4	50
29	5	4	4	4	5	4	5	4	5	5	4	49
30	4	5	4	4	3	4	3	4	4	4	3	42
31	4	5	4	4	4	5	4	4	4	5	4	47
32	4	4	4	4	5	4	4	3	4	4	4	44
33	5	4	5	4	5	5	4	5	5	5	4	51

34	5	4	4	5	4	4	4	5	4	4	4	47
35	5	4	5	4	4	5	4	5	5	5	5	51
36	5	4	5	4	4	5	4	5	4	5	4	49
37	3	4	4	5	3	4	3	4	3	4	4	41
38	3	3	4	4	4	4	4	4	4	4	4	42
39	4	4	5	5	4	5	4	4	4	5	5	49
40	4	4	4	4	5	4	4	5	4	4	5	47
41	5	4	3	4	3	4	5	4	4	4	3	43
42	4	4	4	3	4	4	3	4	4	4	4	42
43	4	4	4	5	5	5	4	5	4	4	4	48
44	4	5	5	4	4	5	5	5	4	5	4	50
45	4	3	4	4	5	3	4	4	4	5	4	44
46	4	4	4	4	4	4	4	3	4	4	4	43
47	4	5	5	5	4	5	5	5	4	5	4	51
48	4	4	4	4	4	4	4	4	4	4	4	44
49	5	4	5	4	4	5	4	5	5	5	4	50
50	4	5	5	4	5	4	5	5	5	5	4	51
51	4	4	4	4	4	4	4	4	4	4	4	44
52	5	4	5	4	4	5	4	5	4	5	4	49
53	3	5	4	4	4	4	4	4	3	4	4	43
54	4	4	4	4	4	4	4	3	3	4	4	42
55	4	3	4	4	4	4	3	4	4	4	3	41
56	4	4	4	4	4	4	4	4	4	4	4	44
57	5	5	4	4	5	5	3	5	5	5	4	50
58	5	4	4	4	5	4	5	4	5	4	4	48
59	5	4	4	4	4	4	4	4	5	5	4	47
60	4	5	5	4	4	5	4	5	4	5	4	49
61	4	4	3	4	4	4	4	4	4	3	4	42
62	4	4	4	3	4	4	4	3	4	4	3	41
63	5	5	5	4	5	5	4	4	5	5	4	51
64	4	4	4	4	4	4	4	4	4	4	4	44
65	5	4	5	4	5	5	4	5	5	5	4	51
66	4	4	5	4	4	4	5	4	5	5	5	49
67	5	4	4	3	4	4	4	4	4	4	3	43
68	4	5	4	4	4	5	4	4	4	4	3	45
69	5	4	4	4	5	5	4	5	5	4	4	49
70	4	4	4	4	4	4	3	4	4	4	4	43
71	5	4	4	4	4	4	4	4	4	4	4	45
72	4	4	4	4	4	4	3	4	4	5	4	44

73	5	4	5	4	4	4	4	5	5	5	4	49
74	5	5	5	5	4	4	4	4	4	4	4	48
75	4	4	4	5	3	4	4	4	4	3	4	43
76	4	4	3	4	4	3	4	4	4	5	4	43
77	5	5	5	5	4	4	5	4	4	5	4	50
78	3	4	4	3	4	4	4	4	4	4	4	42
79	5	4	4	4	4	5	5	4	5	5	4	49
80	5	4	5	4	5	5	4	4	4	5	5	50
81	4	3	3	4	5	4	4	5	4	5	3	44
82	5	5	4	5	4	5	5	4	4	5	5	51
83	5	5	5	4	5	5	4	5	5	5	4	52
84	4	5	5	5	4	4	4	5	5	5	4	50
85	4	4	4	4	4	4	4	4	4	4	4	44
86	4	4	4	3	3	4	4	4	4	3	4	41
87	5	5	5	5	5	4	4	4	4	4	5	50
88	4	4	4	3	3	4	4	4	4	4	4	42
89	3	3	4	4	4	4	4	3	4	3	4	40
	385	370	375	360	367	377	357	370	369	387	353	

74	3	4	4	5	4	3	4	4	3	4	38
75	5	5	5	4	4	5	4	4	4	5	45
76	4	4	4	4	4	4	4	4	4	5	41
77	5	5	4	5	3	3	5	5	5	5	45
78	5	5	5	4	4	5	4	5	4	5	46
79	5	4	4	4	4	4	4	4	5	5	43
80	4	4	5	4	4	5	4	5	4	5	44
81	4	4	3	4	4	4	3	4	4	3	37
82	5	4	4	4	5	5	3	4	3	4	41
83	4	4	4	4	3	4	4	4	4	4	39
84	5	5	4	4	5	5	5	4	4	4	45
85	3	3	3	4	4	3	4	4	3	3	34
86	4	4	4	5	4	4	5	5	5	4	44
87	5	5	4	4	4	4	4	4	4	5	43
88	4	4	4	4	4	4	4	4	5	5	42
89	3	3	4	4	4	4	4	3	4	4	37
	382	364	376	368	373	354	377	382	370	396	

Lampiran 4

Hasil MSI (Method Succesive Interval)

Kualitas Jasa										
P1X	P2X	P3X	P4X	P5X	P6X	P7X	P8X	P9X	P10X	P11X
2,400	2,631	1,000	2,475	2,631	2,425	2,580	2,429	2,589	1,000	1,000
2,400	2,631	2,445	2,475	1,000	1,000	1,000	1,000	2,589	2,263	2,415
3,824	4,171	3,878	3,930	2,631	2,425	2,580	2,429	4,110	3,630	3,833
2,400	2,631	1,000	1,000	2,631	2,425	2,580	1,000	2,589	2,263	2,415
3,824	2,631	3,878	3,930	2,631	1,000	2,580	3,853	4,110	3,630	3,833
2,400	2,631	3,878	2,475	2,631	3,852	4,182	3,853	2,589	3,630	1,000
2,400	2,631	2,445	2,475	1,000	2,425	2,580	1,000	2,589	3,630	3,833
2,400	1,000	2,445	2,475	2,631	1,000	1,000	2,429	2,589	2,263	1,000
3,824	2,631	1,000	3,930	2,631	2,425	2,580	2,429	4,110	3,630	3,833
2,400	2,631	2,445	2,475	2,631	1,000	2,580	2,429	1,000	1,000	1,000
2,400	2,631	3,878	1,000	2,631	1,000	2,580	2,429	2,589	2,263	2,415
2,400	1,000	2,445	1,000	2,631	2,425	2,580	1,000	1,000	2,263	2,415
3,824	2,631	3,878	2,475	2,631	1,000	1,000	1,000	1,000	2,263	2,415
3,824	2,631	3,878	2,475	4,229	2,425	1,000	2,429	2,589	3,630	1,000
2,400	2,631	2,445	2,475	1,000	2,425	2,580	2,429	4,110	2,263	1,000
2,400	2,631	1,000	1,000	2,631	3,852	1,000	2,429	2,589	1,000	1,000
3,824	4,171	3,878	2,475	4,229	2,425	4,182	2,429	2,589	3,630	2,415
1,000	2,631	2,445	1,000	1,000	3,852	1,000	1,000	2,589	2,263	2,415
3,824	4,171	2,445	2,475	2,631	2,425	4,182	3,853	2,589	3,630	3,833
3,824	4,171	2,445	2,475	2,631	2,425	2,580	3,853	2,589	3,630	3,833
1,000	2,631	2,445	2,475	4,229	3,852	2,580	2,429	1,000	2,263	2,415
3,824	2,631	3,878	2,475	2,631	1,000	4,182	2,429	2,589	3,630	3,833
2,400	2,631	1,000	2,475	2,631	1,000	1,000	2,429	2,589	1,000	2,415
3,824	2,631	2,445	3,930	2,631	2,425	2,580	2,429	1,000	2,263	3,833
2,400	2,631	2,445	2,475	2,631	2,425	2,580	2,429	2,589	2,263	2,415
2,400	2,631	2,445	3,930	2,631	3,852	2,580	3,853	2,589	1,000	3,833
3,824	4,171	2,445	2,475	2,631	2,425	2,580	2,429	2,589	3,630	2,415
3,824	2,631	2,445	3,930	2,631	3,852	2,580	3,853	4,110	3,630	3,833
3,824	2,631	2,445	3,930	2,631	1,000	2,580	2,429	4,110	3,630	2,415
2,400	4,171	2,445	1,000	2,631	2,425	1,000	2,429	2,589	2,263	2,415
2,400	4,171	2,445	2,475	2,631	2,425	2,580	2,429	2,589	3,630	3,833
2,400	2,631	2,445	3,930	2,631	2,425	2,580	1,000	2,589	2,263	2,415
3,824	2,631	3,878	3,930	2,631	1,000	2,580	3,853	4,110	3,630	3,833

3,824	2,631	2,445	2,475	4,229	2,425	2,580	3,853	2,589	2,263	2,415
3,824	2,631	3,878	2,475	2,631	2,425	4,182	3,853	4,110	3,630	3,833
3,824	2,631	3,878	2,475	2,631	1,000	2,580	3,853	2,589	3,630	3,833
1,000	2,631	2,445	1,000	4,229	2,425	2,580	2,429	1,000	2,263	2,415
1,000	1,000	2,445	2,475	2,631	2,425	2,580	2,429	2,589	2,263	2,415
2,400	2,631	3,878	2,475	4,229	2,425	4,182	2,429	2,589	3,630	3,833
2,400	2,631	2,445	3,930	2,631	3,852	4,182	3,853	2,589	2,263	2,415
3,824	2,631	1,000	1,000	2,631	1,000	1,000	2,429	2,589	2,263	2,415
2,400	2,631	2,445	2,475	1,000	2,425	2,580	2,429	2,589	2,263	2,415
2,400	2,631	2,445	3,930	4,229	3,852	2,580	3,853	2,589	2,263	3,833
2,400	4,171	3,878	2,475	2,631	2,425	2,580	3,853	2,589	3,630	3,833
2,400	1,000	2,445	3,930	2,631	2,425	2,580	2,429	2,589	3,630	1,000
2,400	2,631	2,445	2,475	2,631	3,852	2,580	1,000	2,589	2,263	2,415
2,400	4,171	3,878	2,475	4,229	2,425	2,580	3,853	2,589	3,630	3,833
2,400	2,631	2,445	2,475	2,631	2,425	2,580	2,429	2,589	2,263	2,415
3,824	2,631	3,878	2,475	2,631	3,852	2,580	3,853	4,110	3,630	3,833
2,400	4,171	3,878	3,930	2,631	2,425	2,580	3,853	4,110	3,630	2,415
2,400	2,631	2,445	2,475	2,631	2,425	2,580	2,429	2,589	2,263	2,415
3,824	2,631	3,878	2,475	2,631	1,000	2,580	3,853	2,589	3,630	3,833
1,000	4,171	2,445	2,475	2,631	2,425	2,580	2,429	1,000	2,263	2,415
2,400	2,631	2,445	2,475	2,631	1,000	2,580	1,000	1,000	2,263	2,415
2,400	1,000	2,445	2,475	2,631	2,425	1,000	2,429	2,589	2,263	2,415
2,400	2,631	2,445	2,475	2,631	1,000	2,580	2,429	2,589	2,263	2,415
3,824	4,171	2,445	3,930	2,631	3,852	2,580	3,853	4,110	3,630	3,833
3,824	2,631	2,445	3,930	2,631	2,425	2,580	2,429	4,110	2,263	2,415
3,824	2,631	2,445	2,475	2,631	2,425	2,580	2,429	4,110	3,630	2,415
2,400	4,171	3,878	2,475	2,631	2,425	2,580	3,853	2,589	3,630	3,833
2,400	2,631	1,000	2,475	2,631	2,425	2,580	2,429	2,589	1,000	2,415
2,400	2,631	2,445	2,475	1,000	2,425	1,000	1,000	2,589	2,263	2,415
3,824	4,171	3,878	3,930	2,631	2,425	2,580	2,429	4,110	3,630	3,833
2,400	2,631	2,445	2,475	2,631	2,425	2,580	2,429	2,589	2,263	2,415
3,824	2,631	3,878	3,930	2,631	3,852	2,580	3,853	4,110	3,630	3,833
2,400	2,631	3,878	2,475	2,631	2,425	4,182	2,429	4,110	3,630	2,415
3,824	2,631	2,445	2,475	1,000	2,425	1,000	2,429	2,589	2,263	2,415
2,400	4,171	2,445	2,475	2,631	2,425	1,000	2,429	2,589	2,263	3,833
3,824	2,631	2,445	3,930	2,631	1,000	2,580	3,853	4,110	2,263	3,833
2,400	2,631	2,445	2,475	2,631	2,425	2,580	2,429	2,589	2,263	2,415
3,824	2,631	2,445	2,475	2,631	1,000	2,580	2,429	2,589	2,263	2,415
2,400	2,631	2,445	2,475	2,631	2,425	2,580	2,429	2,589	3,630	2,415

3,824	2,631	3,878	2,475	2,631	2,425	2,580	3,853	4,110	3,630	2,415
3,824	4,171	3,878	2,475	4,229	2,425	2,580	2,429	2,589	2,263	2,415
2,400	2,631	2,445	1,000	4,229	2,425	2,580	2,429	2,589	1,000	2,415
2,400	2,631	1,000	2,475	2,631	3,852	2,580	2,429	2,589	3,630	1,000
3,824	4,171	3,878	2,475	4,229	2,425	2,580	2,429	2,589	3,630	2,415
1,000	2,631	2,445	2,475	1,000	3,852	2,580	2,429	2,589	2,263	2,415
3,824	2,631	2,445	2,475	2,631	2,425	2,580	2,429	4,110	3,630	3,833
3,824	2,631	3,878	3,930	2,631	2,425	4,182	2,429	2,589	3,630	3,833
2,400	1,000	1,000	3,930	2,631	3,852	1,000	3,853	2,589	3,630	2,415
3,824	4,171	2,445	2,475	4,229	2,425	4,182	2,429	2,589	3,630	3,833
3,824	4,171	3,878	3,930	2,631	2,425	2,580	3,853	4,110	3,630	3,833
2,400	4,171	3,878	2,475	4,229	2,425	2,580	3,853	4,110	3,630	2,415
2,400	2,631	2,445	2,475	2,631	1,000	2,580	2,429	2,589	2,263	2,415
2,400	2,631	2,445	1,000	1,000	2,425	2,580	2,429	2,589	1,000	2,415
3,824	4,171	3,878	3,930	4,229	3,852	4,182	2,429	2,589	2,263	2,415
2,400	2,631	2,445	1,000	1,000	2,425	2,580	2,429	2,589	2,263	2,415
1,000	1,000	2,445	2,475	2,631	2,425	2,580	1,000	2,589	1,000	2,415

Hasil MSI Kepuasan Konsumen

P1Y	P2Y	P3Y	P4Y	P5Y	P6Y	P7Y	P8Y	P9Y	P10Y
2,446	2,727	4,110	2,891	4,291	3,833	2,563	2,669	2,573	3,706
2,446	2,727	2,602	2,891	2,723	2,415	1,000	2,669	2,573	2,290
3,885	1,000	2,602	4,565	4,291	2,415	2,563	4,190	4,083	3,706
3,885	2,727	2,602	2,891	2,723	2,415	2,563	2,669	2,573	2,290
3,885	2,727	2,602	2,891	4,291	3,833	2,563	4,190	4,083	3,706
2,446	2,727	4,110	2,891	2,723	3,833	2,563	4,190	2,573	3,706
1,000	2,727	2,602	2,891	2,723	2,415	2,563	2,669	1,000	2,290
1,000	1,000	2,602	2,891	2,723	2,415	2,563	2,669	2,573	2,290
2,446	2,727	2,602	4,565	2,723	3,833	2,563	2,669	2,573	3,706
2,446	2,727	2,602	2,891	2,723	2,415	2,563	4,190	2,573	2,290
3,885	2,727	2,602	2,891	2,723	2,415	2,563	2,669	2,573	2,290
2,446	2,727	2,602	2,891	2,723	2,415	2,563	2,669	2,573	2,290
2,446	4,359	2,602	4,565	2,723	3,833	2,563	4,190	2,573	3,706
3,885	1,000	4,110	2,891	2,723	3,833	2,563	4,190	2,573	3,706
2,446	2,727	2,602	2,891	2,723	2,415	2,563	2,669	2,573	3,706
2,446	2,727	2,602	2,891	2,723	2,415	1,000	2,669	2,573	2,290
3,885	2,727	4,110	2,891	2,723	2,415	4,139	4,190	2,573	3,706
2,446	2,727	2,602	2,891	2,723	2,415	2,563	2,669	2,573	2,290
3,885	2,727	4,110	2,891	2,723	3,833	2,563	4,190	4,083	3,706
3,885	2,727	2,602	2,891	4,291	3,833	2,563	4,190	4,083	3,706
2,446	2,727	2,602	2,891	2,723	2,415	2,563	2,669	2,573	3,706
3,885	2,727	4,110	4,565	4,291	3,833	2,563	4,190	2,573	3,706
2,446	2,727	1,000	2,891	2,723	1,000	1,000	2,669	1,000	2,290
2,446	2,727	2,602	2,891	2,723	2,415	1,000	1,000	2,573	2,290
2,446	1,000	2,602	2,891	2,723	2,415	1,000	2,669	2,573	2,290
2,446	2,727	2,602	2,891	2,723	2,415	2,563	2,669	2,573	3,706
3,885	2,727	2,602	2,891	4,291	3,833	1,000	4,190	4,083	3,706
3,885	4,359	4,110	2,891	2,723	3,833	2,563	4,190	2,573	3,706
3,885	2,727	2,602	2,891	2,723	2,415	2,563	2,669	4,083	3,706
2,446	2,727	4,110	2,891	2,723	3,833	2,563	4,190	2,573	3,706
2,446	2,727	1,000	2,891	2,723	1,000	1,000	2,669	2,573	1,000
2,446	2,727	2,602	1,000	2,723	2,415	2,563	1,000	2,573	2,290
2,446	4,359	4,110	2,891	4,291	3,833	2,563	2,669	4,083	3,706
2,446	2,727	2,602	2,891	2,723	2,415	2,563	2,669	2,573	2,290
3,885	2,727	4,110	2,891	4,291	3,833	2,563	4,190	4,083	3,706
2,446	2,727	4,110	2,891	2,723	2,415	4,139	2,669	4,083	3,706

2,446	2,727	2,602	1,000	2,723	1,000	1,000	1,000	2,573	2,290
2,446	2,727	2,602	2,891	2,723	1,000	2,563	2,669	2,573	2,290
3,885	2,727	2,602	2,891	4,291	3,833	2,563	4,190	4,083	2,290
2,446	2,727	2,602	2,891	1,000	2,415	1,000	2,669	2,573	2,290
2,446	2,727	2,602	2,891	2,723	2,415	2,563	2,669	2,573	2,290
2,446	1,000	2,602	2,891	2,723	2,415	2,563	2,669	1,000	2,290
3,885	2,727	4,110	2,891	2,723	2,415	2,563	4,190	4,083	3,706
3,885	2,727	4,110	4,565	2,723	2,415	2,563	2,669	2,573	3,706
2,446	2,727	2,602	1,000	2,723	2,415	2,563	2,669	2,573	2,290
2,446	2,727	1,000	2,891	2,723	2,415	2,563	2,669	2,573	1,000
3,885	2,727	2,602	4,565	2,723	2,415	4,139	2,669	2,573	3,706
1,000	2,727	2,602	1,000	1,000	2,415	2,563	2,669	2,573	2,290
3,885	2,727	4,110	2,891	4,291	3,833	2,563	4,190	4,083	3,706
2,446	4,359	2,602	4,565	4,291	3,833	2,563	2,669	2,573	3,706
1,000	2,727	2,602	4,565	2,723	1,000	2,563	2,669	1,000	2,290
2,446	2,727	4,110	2,891	2,723	3,833	2,563	2,669	2,573	3,706
2,446	2,727	1,000	2,891	2,723	2,415	1,000	2,669	2,573	1,000
3,885	2,727	2,602	2,891	4,291	3,833	1,000	2,669	1,000	2,290
2,446	2,727	2,602	2,891	2,723	2,415	2,563	2,669	2,573	2,290
2,446	2,727	2,602	2,891	4,291	2,415	2,563	4,190	2,573	1,000
3,885	4,359	4,110	4,565	4,291	3,833	4,139	2,669	2,573	3,706
3,885	2,727	4,110	2,891	2,723	3,833	2,563	4,190	4,083	3,706
3,885	2,727	4,110	4,565	4,291	2,415	4,139	4,190	4,083	3,706
2,446	4,359	2,602	2,891	2,723	2,415	2,563	2,669	2,573	2,290
3,885	2,727	2,602	2,891	2,723	2,415	2,563	2,669	2,573	2,290
2,446	2,727	2,602	2,891	2,723	2,415	2,563	2,669	2,573	2,290
2,446	2,727	4,110	4,565	2,723	3,833	2,563	4,190	2,573	3,706
3,885	4,359	4,110	2,891	4,291	3,833	4,139	4,190	2,573	3,706
2,446	2,727	2,602	2,891	1,000	2,415	2,563	2,669	2,573	3,706
2,446	2,727	2,602	2,891	2,723	2,415	1,000	2,669	2,573	2,290
2,446	2,727	2,602	4,565	4,291	2,415	4,139	4,190	2,573	3,706
2,446	2,727	2,602	2,891	2,723	2,415	2,563	2,669	2,573	2,290
3,885	2,727	4,110	2,891	2,723	3,833	2,563	4,190	4,083	3,706
3,885	2,727	4,110	2,891	4,291	1,000	4,139	4,190	4,083	3,706
2,446	4,359	4,110	2,891	4,291	3,833	2,563	4,190	4,083	3,706
2,446	4,359	2,602	4,565	4,291	2,415	4,139	2,669	4,083	3,706
2,446	4,359	2,602	2,891	2,723	2,415	2,563	2,669	2,573	2,290
1,000	2,727	2,602	4,565	2,723	1,000	2,563	2,669	1,000	2,290
3,885	4,359	4,110	2,891	2,723	3,833	2,563	2,669	2,573	3,706

2,446	2,727	2,602	2,891	2,723	2,415	2,563	2,669	2,573	3,706
3,885	4,359	2,602	4,565	1,000	1,000	4,139	4,190	4,083	3,706
3,885	4,359	4,110	2,891	2,723	3,833	2,563	4,190	2,573	3,706
3,885	2,727	2,602	2,891	2,723	2,415	2,563	2,669	4,083	3,706
2,446	2,727	4,110	2,891	2,723	3,833	2,563	4,190	2,573	3,706
2,446	2,727	1,000	2,891	2,723	2,415	1,000	2,669	2,573	1,000
3,885	2,727	2,602	2,891	4,291	3,833	1,000	2,669	1,000	2,290
2,446	2,727	2,602	2,891	1,000	2,415	2,563	2,669	2,573	2,290
3,885	4,359	2,602	2,891	4,291	3,833	4,139	2,669	2,573	2,290
1,000	1,000	1,000	2,891	2,723	1,000	2,563	2,669	1,000	1,000
2,446	2,727	2,602	4,565	2,723	2,415	4,139	4,190	4,083	2,290
3,885	4,359	2,602	2,891	2,723	2,415	2,563	2,669	2,573	3,706
2,446	2,727	2,602	2,891	2,723	2,415	2,563	2,669	4,083	3,706

Lampiran 5

UJI VALIDITAS KUALITAS JASA (X)

		Correlations											
		P1X	P2X	P3X	P4X	P5X	P6X	P7X	P8X	P9X	P10X	P11X	Total
P1X	Pearson Correlation Sig. (2-tailed) N	1 89	,287** 89 ,006	,325** 89 ,002	,381** 89 ,000	,166 89 ,120	-,218* 89 ,040	,172 89 ,107	,340** 89 ,001	,456** 89 ,000	,472** 89 ,000	,389** 89 ,000	,617** 89 ,000
P2X	Pearson Correlation Sig. (2-tailed) N	,287* 89 ,006	1 89	,343** 89 ,001	,079 89 ,459	,257* 89 ,015	,078 89 ,466	,216* 89 ,042	,264* 89 ,012	,150 89 ,162	,322** 89 ,002	,361** 89 ,001	,535** 89 ,000
P3X	Pearson Correlation Sig. (2-tailed) N	,325* 89 ,002	,343** 89 ,001	1 89	,206 89 ,053	,255* 89 ,016	-,107 89 ,319	,372* 89 ,000	,330** 89 ,002	,242* 89 ,022	,518** 89 ,000	,344** 89 ,001	,623** 89 ,000
P4X	Pearson Correlation	,381* 89	,079 89	,206 89	1 89	,091 89	,130 89	,227* 89	,375** 89	,423** 89	,350** 89	,347** 89	,592** 89

	Sig. (2- tailed) N	,000 89	,459 89	,053 89		,395 89	,226 89	,032 89	,000 89	,000 89	,001 89	,001 89	,000 89
P5X	Pear son Corre lation Sig. (2- tailed) N	,166 89	,257* 89	,255* 89	,091 89	1 89	,073 89	,293* 89	,260* 89	-,102 89	,153 89	,072 89	,389** 89
P6X	Pear son Corre lation Sig. (2- tailed) N	- ,218* 89	,078 89	-,107 89	,130 89	,073 89	1 89	,135 89	,157 89	,076 89	,047 89	-,016 89	,222* 89
P7X	Pear son Corre lation Sig. (2- tailed) N	,172 89	,216* 89	,372** 89	,227* 89	,293* 89	,135 89	1 89	,258* 89	,132 89	,326** 89	,265* 89	,538** 89
P8X	Pear son Corre lation	,340* 89	,264* 89	,330** 89	,375** 89	,260* 89	,157 89	,258* 89	1 89	,428** 89	,393** 89	,374** 89	,683** 89

	Sig. (2-tailed)	,001	,012	,002	,000	,014	,142	,015	,000	,000	,000	,000	
	N	89	89	89	89	89	89	89	89	89	89	89	
P9X	Pearson Correlation	,456*	,150	,242*	,423**	-,102	,076	,132	,428**	1	,450**	,294**	,582**
	Sig. (2-tailed)	,000	,162	,022	,000	,343	,482	,216	,000	,000	,005	,000	
	N	89	89	89	89	89	89	89	89	89	89	89	
P10X	Pearson Correlation	,472*	,322**	,518**	,350**	,153	,047	,326*	,393**	,450**	1	,435**	,737**
	Sig. (2-tailed)	,000	,002	,000	,001	,153	,661	,002	,000	,000	,000	,000	,000
	N	89	89	89	89	89	89	89	89	89	89	89	89
P11X	Pearson Correlation	,389*	,361**	,344**	,347**	,072	-,016	,265*	,374**	,294**	,435**	1	,636**
	Sig. (2-tailed)	,000	,001	,001	,001	,501	,885	,012	,000	,005	,000	,000	,000
	N	89	89	89	89	89	89	89	89	89	89	89	89
Total	Pearson Correlation	,617*	,535**	,623**	,592**	,389*	,222*	,538*	,683**	,582**	,737**	,636**	1

Sig. (2- tailed)	,000	,000	,000	,000	,000	,037	,000	,000	,000	,000	,000	
N	89	89	89	89	89	89	89	89	89	89	89	89

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

P9Y	Pearson Correlation	,528**	,061	,381**	,007	,384**	,389**	,235	,473**	1	,455**	,637**
	Sig. (2-tailed)	,000	,639	,002	,955	,002	,002	,068	,000		,000	,000
	N	61	61	61	61	61	61	61	61	61	61	61
P10Y	Pearson Correlation	,450**	,162	,724**	,368*	,302*	,590**	,455*	,428**	,455**	1	,803**
	Sig. (2-tailed)	,000	,212	,000	,004	,018	,000	,000	,001	,000		,000
	N	61	61	61	61	61	61	61	61	61	61	61
Total	Pearson Correlation	,691**	,297*	,736**	,470*	,614**	,749**	,550*	,696**	,637**	,803**	1
	Sig. (2-tailed)	,000	,020	,000	,000	,000	,000	,000	,000	,000	,000	
	N	61	61	61	61	61	61	61	61	61	61	61

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

Lampiran 7

Uji Reliabilitas X**Case Processing Summary**

		N	%
Cases	Valid	89	100,0
	Excluded ^a	0	,0
	Total	89	100,0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,740	12

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Squared Multiple Correlation	Cronbach's Alpha if Item Deleted
P1X	41,37	10,986	,496	,448	,759
P2X	41,54	11,569	,416	,262	,768
P3X	41,48	10,980	,503	,390	,758
P4X	41,57	11,157	,469	,318	,762
P5X	41,65	12,184	,259	,253	,784
P6X	41,72	12,772	,053	,212	,809
P7X	41,73	11,586	,422	,239	,768
P8X	41,54	10,683	,575	,367	,750
P9X	41,55	11,341	,467	,428	,763
P10X	41,35	10,275	,636	,468	,741
P11X	41,46	10,888	,517	,342	,757

Lampiran 8

Uji Realiabilitas Y**Case Processing Summary**

		N	%
Cases	Valid	89	100,0
	Excluded ^a	0	,0
	Total	89	100,0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,754	11

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Squared Multiple Correlation	Cronbach's Alpha if Item Deleted
P1Y	37,75	9,415	,570	,397	,800
P2Y	37,96	10,634	,321	,170	,824
P3Y	37,82	9,354	,655	,638	,791
P4Y	37,91	10,855	,280	,322	,827
P5Y	37,85	10,240	,420	,288	,816
P6Y	37,81	9,474	,534	,521	,805
P7Y	38,07	10,109	,435	,393	,814
P8Y	37,75	9,552	,607	,449	,797
P9Y	37,89	9,828	,500	,389	,808
P10Y	37,60	8,880	,713	,657	,783

Lampiran 9

ANALISIS REGRESI SEDERHANA**Variables Entered/Removed^a**

Model	Variables Entered	Variables Removed	Method
1	Kualitas Jasa ^b	.	Enter

a. Dependent Variable: KePuasan Konsumen

b. All requested variables entered.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	,469 ^a	,220	,211	3,065

a. Predictors: (Constant), Kualitas Jasa

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	230,456	1	230,456	24,530	,000 ^b
	Residual	817,364	87	9,395		
	Total	1047,820	88			

a. Dependent Variable: KePuasan Konsumen

b. Predictors: (Constant), Kualitas Jasa

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	T	Sig.
		B	Std. Error	Beta		
1	(Constant)	21,840	4,092		5,337	,000
	Kualitas Jasa	,442	,089	,469	4,953	,000

a. Dependent Variable: KePuasan Konsumen

Lampiran 10

T test**Group Statistics**

	KePuasan Konsumen	N	Mean	Std. Deviation	Std. Error Mean
Kualitas Jasa	Sangat Puas	89	45,70	3,660	,388
	Puas	89	42,04	3,451	,366

Independent Samples Test

		Levene's Test for Equality of Variances		t-test for Equality of Means						
		F	Sig.	t	df	Sig. (2-tailed)	Mean Difference	Std. Error Difference	95% Confidence Interval of the Difference	
									Lower	Upper
Kualitas Jasa	Equal variances assumed	,914	,340	6,849	176	,000	3,652	,533	2,599	4,704
	Equal variances not assumed			6,849	175,393	,000	3,652	,533	2,599	4,704

Lampiran 11

Tabel Korelasi Product Moment

Tabel r untuk df = 51 - 100

df = (N-2)	Tingkat signifikansi untuk uji satu arah				
	0.05	0.025	0.01	0.005	0.0005
	Tingkat signifikansi untuk uji dua arah				
	0.1	0.05	0.02	0.01	0.001
51	0.2284	0.2706	0.3188	0.3509	0.4393
52	0.2262	0.2681	0.3158	0.3477	0.4354
53	0.2241	0.2656	0.3129	0.3445	0.4317
54	0.2221	0.2632	0.3102	0.3415	0.4280
55	0.2201	0.2609	0.3074	0.3385	0.4244
56	0.2181	0.2586	0.3048	0.3357	0.4210
57	0.2162	0.2564	0.3022	0.3328	0.4176
58	0.2144	0.2542	0.2997	0.3301	0.4143
59	0.2126	0.2521	0.2972	0.3274	0.4110
60	0.2108	0.2500	0.2948	0.3248	0.4079
61	0.2091	0.2480	0.2925	0.3223	0.4048
62	0.2075	0.2461	0.2902	0.3198	0.4018
63	0.2058	0.2441	0.2880	0.3173	0.3988
64	0.2042	0.2423	0.2858	0.3150	0.3959
65	0.2027	0.2404	0.2837	0.3126	0.3931
66	0.2012	0.2387	0.2816	0.3104	0.3903
67	0.1997	0.2369	0.2796	0.3081	0.3876
68	0.1982	0.2352	0.2776	0.3060	0.3850
69	0.1968	0.2335	0.2756	0.3038	0.3823
70	0.1954	0.2319	0.2737	0.3017	0.3798
71	0.1940	0.2303	0.2718	0.2997	0.3773
72	0.1927	0.2287	0.2700	0.2977	0.3748
73	0.1914	0.2272	0.2682	0.2957	0.3724
74	0.1901	0.2257	0.2664	0.2938	0.3701
75	0.1888	0.2242	0.2647	0.2919	0.3678
76	0.1876	0.2227	0.2630	0.2900	0.3655
77	0.1864	0.2213	0.2613	0.2882	0.3633
78	0.1852	0.2199	0.2597	0.2864	0.3611
79	0.1841	0.2185	0.2581	0.2847	0.3589
80	0.1829	0.2172	0.2565	0.2830	0.3568
81	0.1818	0.2159	0.2550	0.2813	0.3547
82	0.1807	0.2146	0.2535	0.2796	0.3527
83	0.1796	0.2133	0.2520	0.2780	0.3507
84	0.1786	0.2120	0.2505	0.2764	0.3487
85	0.1775	0.2108	0.2491	0.2748	0.3468
86	0.1765	0.2096	0.2477	0.2732	0.3449
87	0.1755	0.2084	0.2463	0.2717	0.3430
88	0.1745	0.2072	0.2449	0.2702	0.3412
89	0.1735	0.2061	0.2435	0.2687	0.3393
90	0.1726	0.2050	0.2422	0.2673	0.3375
91	0.1716	0.2039	0.2409	0.2659	0.3358
92	0.1707	0.2028	0.2396	0.2645	0.3341
93	0.1698	0.2017	0.2384	0.2631	0.3323
94	0.1689	0.2006	0.2371	0.2617	0.3307
95	0.1680	0.1996	0.2359	0.2604	0.3290
96	0.1671	0.1986	0.2347	0.2591	0.3274
97	0.1663	0.1975	0.2335	0.2578	0.3258
98	0.1654	0.1966	0.2324	0.2565	0.3242
99	0.1646	0.1956	0.2312	0.2552	0.3226
100	0.1638	0.1946	0.2301	0.2540	0.3211

Lampiran 12

Tabel T

d.f.	TINGKAT SIGNIFIKANSI							
	dua sisi	20%	10%	5%	2%	1%	0,2%	0,1%
satu sisi	10%	5%	2,5%	1%	0,5%	0,1%	0,05%	
1	3,078	6,314	12,706	31,821	63,657	318,309	636,619	
2	1,886	2,920	4,303	6,965	9,925	22,327	31,599	
3	1,638	2,353	3,182	4,541	5,841	10,215	12,924	
4	1,533	2,132	2,776	3,747	4,604	7,173	8,610	
5	1,476	2,015	2,571	3,365	4,032	5,893	6,869	
6	1,440	1,943	2,447	3,143	3,707	5,208	5,959	
7	1,415	1,895	2,365	2,998	3,499	4,785	5,408	
8	1,397	1,860	2,306	2,896	3,355	4,501	5,041	
9	1,383	1,833	2,262	2,821	3,250	4,297	4,781	
10	1,372	1,812	2,228	2,764	3,169	4,144	4,587	
11	1,363	1,796	2,201	2,718	3,106	4,025	4,437	
12	1,356	1,782	2,179	2,681	3,055	3,930	4,318	
13	1,350	1,771	2,160	2,650	3,012	3,852	4,221	
14	1,345	1,761	2,145	2,624	2,977	3,787	4,140	
15	1,341	1,753	2,131	2,602	2,947	3,733	4,073	
16	1,337	1,746	2,120	2,583	2,921	3,686	4,015	
17	1,333	1,740	2,110	2,567	2,898	3,646	3,965	
18	1,330	1,734	2,101	2,552	2,878	3,610	3,922	
19	1,328	1,729	2,093	2,539	2,861	3,579	3,883	
20	1,325	1,725	2,086	2,528	2,845	3,552	3,850	
21	1,323	1,721	2,080	2,518	2,831	3,527	3,819	
22	1,321	1,717	2,074	2,508	2,819	3,505	3,792	
23	1,319	1,714	2,069	2,500	2,807	3,485	3,768	
24	1,318	1,711	2,064	2,492	2,797	3,467	3,745	
25	1,316	1,708	2,060	2,485	2,787	3,450	3,725	
26	1,315	1,706	2,056	2,479	2,779	3,435	3,707	
27	1,314	1,703	2,052	2,473	2,771	3,421	3,690	
28	1,313	1,701	2,048	2,467	2,763	3,408	3,674	
29	1,311	1,699	2,045	2,462	2,756	3,396	3,659	
30	1,310	1,697	2,042	2,457	2,750	3,385	3,646	
31	1,309	1,696	2,040	2,453	2,744	3,375	3,633	

32	1,309	1,694	2,037	2,449	2,738	3,365	3,622
33	1,308	1,692	2,035	2,445	2,733	3,356	3,611
34	1,307	1,691	2,032	2,441	2,728	3,348	3,601
35	1,306	1,690	2,030	2,438	2,724	3,340	3,591
36	1,306	1,688	2,028	2,434	2,719	3,333	3,582
37	1,305	1,687	2,026	2,431	2,715	3,326	3,574
38	1,304	1,686	2,024	2,429	2,712	3,319	3,566
39	1,304	1,685	2,023	2,426	2,708	3,313	3,558
40	1,303	1,684	2,021	2,423	2,704	3,307	3,551
41	1,303	1,683	2,020	2,421	2,701	3,301	3,544
42	1,302	1,682	2,018	2,418	2,698	3,296	3,538
43	1,302	1,681	2,017	2,416	2,695	3,291	3,532
44	1,301	1,680	2,015	2,414	2,692	3,286	3,526
45	1,301	1,679	2,014	2,412	2,690	3,281	3,520
46	1,300	1,679	2,013	2,410	2,687	3,277	3,515
47	1,300	1,678	2,012	2,408	2,685	3,273	3,510
48	1,299	1,677	2,011	2,407	2,682	3,269	3,505
49	1,299	1,677	2,010	2,405	2,680	3,265	3,500
50	1,299	1,676	2,009	2,403	2,678	3,261	3,496
51	1,298	1,675	2,008	2,402	2,676	3,258	3,492
52	1,298	1,675	2,007	2,400	2,674	3,255	3,488
53	1,298	1,674	2,006	2,399	2,672	3,251	3,484
54	1,297	1,674	2,005	2,397	2,670	3,248	3,480
55	1,297	1,673	2,004	2,396	2,668	3,245	3,476
56	1,297	1,673	2,003	2,395	2,667	3,242	3,473
57	1,297	1,672	2,002	2,394	2,665	3,239	3,470
58	1,296	1,672	2,002	2,392	2,663	3,237	3,466
59	1,296	1,671	2,001	2,391	2,662	3,234	3,463
60	1,296	1,671	2,000	2,390	2,660	3,232	3,460
61	1,296	1,670	2,000	2,389	2,659	3,229	3,457
62	1,295	1,670	1,999	2,388	2,657	3,227	3,454
63	1,295	1,669	1,998	2,387	2,656	3,225	3,452
64	1,295	1,669	1,998	2,386	2,655	3,223	3,449
65	1,295	1,669	1,997	2,385	2,654	3,220	3,447
66	1,295	1,668	1,997	2,384	2,652	3,218	3,444
67	1,294	1,668	1,996	2,383	2,651	3,216	3,442
68	1,294	1,668	1,995	2,382	2,650	3,214	3,439
69	1,294	1,667	1,995	2,382	2,649	3,213	3,437
70	1,294	1,667	1,994	2,381	2,648	3,211	3,435
71	1,294	1,667	1,994	2,380	2,647	3,209	3,433
72	1,293	1,666	1,993	2,379	2,646	3,207	3,431

73	1,293	1,666	1,993	2,379	2,645	3,206	3,429
74	1,293	1,666	1,993	2,378	2,644	3,204	3,427
75	1,293	1,665	1,992	2,377	2,643	3,202	3,425
76	1,293	1,665	1,992	2,376	2,642	3,201	3,423
77	1,293	1,665	1,991	2,376	2,641	3,199	3,421
78	1,292	1,665	1,991	2,375	2,640	3,198	3,420
79	1,292	1,664	1,990	2,374	2,640	3,197	3,418
80	1,292	1,664	1,990	2,374	2,639	3,195	3,416
81	1,292	1,664	1,990	2,373	2,638	3,194	3,415
82	1,292	1,664	1,989	2,373	2,637	3,193	3,413
83	1,292	1,663	1,989	2,372	2,636	3,191	3,412
84	1,292	1,663	1,989	2,372	2,636	3,190	3,410
85	1,292	1,663	1,988	2,371	2,635	3,189	3,409
86	1,291	1,663	1,988	2,370	2,634	3,188	3,407
87	1,291	1,663	1,988	2,370	2,634	3,187	3,406
88	1,291	1,662	1,987	2,369	2,633	3,185	3,405
89	1,291	1,662	1,987	2,369	2,632	3,184	3,403
90	1,291	1,662	1,987	2,368	2,632	3,183	3,402
91	1,291	1,662	1,986	2,368	2,631	3,182	3,401
92	1,291	1,662	1,986	2,368	2,630	3,181	3,399
93	1,291	1,661	1,986	2,367	2,630	3,180	3,398
94	1,291	1,661	1,986	2,367	2,629	3,179	3,397
95	1,291	1,661	1,985	2,366	2,629	3,178	3,396
96	1,290	1,661	1,985	2,366	2,628	3,177	3,395
97	1,290	1,661	1,985	2,365	2,627	3,176	3,394
98	1,290	1,661	1,984	2,365	2,627	3,175	3,393
99	1,290	1,660	1,984	2,365	2,626	3,175	3,392
100	1,290	1,660	1,984	2,364	2,626	3,174	3,390